

CJA

Using our five facet Methodology we help you to achieve a better customer experience.



Amas Tenumah

Amas Tenumah believes humans exist to improve the lives of others. As human-run entities, corporations should also function with that mission. Amas has developed a method by which corporations can directly impact their financial goals by serving their primary mission of supporting humanity.

CJA

Customer Journey Align

Develop a Journey Map for your Customer's Experience

<https://www.amastenumah.com>

405-492-7881



**Better
Experience
Group**

405-492-7881



**Better
Experience
Group**

405-492-7881



Pricing Information

One Day Workshop: \$10,000

- Deeper Understanding of general CX concepts
- Tips on overall implementation of concepts

Two Day Workshop: \$15,000

- Deeper Understanding of general CX concepts
- Identification of challenges within your company
- Overall solutions that may address challenges

Premier Experience: starting at \$25,000

- Pework which includes interviews of customers and key touchpoints within the company
- Deeper Understanding of general CX concepts
- Identification of challenges within your company
- Personalized solutions to address challenges
- Report/Journey map provided
- 6 month follow up

Customer Journey Align

What is Align?

An engagement that drives alignment and consensus with organizational leaders around business outcomes, customer and employee experience

Why is it important?

To build common belief and prioritization around a strategy that aligns internal goals and objectives with the realities of the external experience

How do we do it?

Through highly engaging workshops that focus on brainstorming, collaborating, ideating, measuring, and validating findings through customer focus groups, employee interviews, and direct shadowing



What is the outcome?

A prioritized roadmap comprised of measurable customer and employee-focused initiatives but don't take our word for it:

“An inspiring speaker and hands-on consultant, Amas Tenumah knows how to empower and engage his audience. He brings a refreshing point of view to the table at every engagement. Highly recommended!” - Scott Robbins, Executive

Amas has helped these and many other companies.

